

EXHIBIT A

1. We received a bill, in November 2000, alleging a past due balance of \$6,792.20.
2. We had paid our October 2000 bill, which showed no past due balance.
3. Because of threats of shutting off our service, we paid \$5,000.00.
4. On February 1, 2001, we filed a written Protest Letter, with the Consumer Affairs Division, protesting the November bill.
5. On March 20, 2001, the Utility acknowledged that we had been over billed, and cancelled \$8,895.48 in prior charges.

Oct 11/23/01

Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

| Bill Date | Account Number | Payment Due Date | Amount Due |
|------------|------------------|------------------|------------|
| 11/07/2000 | 8 5000 1841 0993 | 11/22/2000 | \$6,905.87 |

CUSTOMER

Name **The Music Zone**
Account Number **8 5000 1841 0993**
Service Address **2444 W 16TH ST FL 2 West**
Chicago IL 60608-1718
Service Classification **Rate 2 - General Service**
Heating Account **Yes**
Next Meter Reading **January 5, 2001**

SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance \$6,792.20
Balance \$6,792.20

Current Charges

Customer Charge 15.02

First 100 Therms \$34107 x 56.67 Therms = 19.33
Over 100 Therms \$13180 x 42.65 Therms = 5.62

Environ Activities \$00220 x 99.32 Therms = 0.22
Gas Charge \$62970 x 99.32 Therms = 62.54
Current Charges Before Taxes 102.73

Taxes

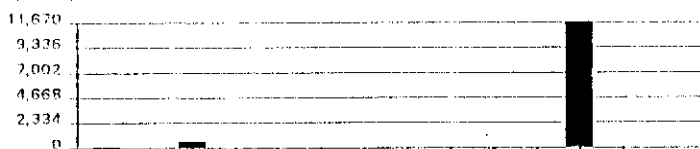
Illinois Gross Revenue Tax \$102.73 x 0.10 % = 0.10
Chgo Municipal Utility Tax \$102.73 x 8.24 % = 8.46
Illinois Gas Revenue Tax \$024 x 99.32 Therms = 2.38
Current Charges After Taxes 113.67

Total Balance \$6,905.87

MESSAGES

SUMMARY OF USAGE

(Therms)



OCT NOV DEC FEB MAR APR MAY JUN JUL AUG SEP OCT NOV
1999 2000

Average Daily Nov 1999 Nov 2000
Therms Used N/A 5.84
Temperature 49 °F 57 °F

CURRENT USAGE

Billing Period 10-17-00 to 11-03-00 Days of Service 17

| Meter Reading | | |
|-----------------------|--------------------|-----------------|
| Previous | Current | Difference |
| Meter Number P1682917 | | 1100 Cubic Feet |
| 6 Actual 10-17 | 103 Estimate 11-03 | 97 |

Therm Conversion 97 x 1.024 BTU Factor = 99.32 Therms

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

ACCOUNT NUMBER: 8 5000 1841 0993

CAR-RT SORT **B005



THE MUSIC ZONE
PO BOX 412
RIVERSIDE IL 60546-6412

PEOPLES GAS
CHICAGO IL 60687-0001

Please Pay By 11/22/2000

If paid after 11/22/2000 \$6,907.54
Account Balance Amount Enclosed

\$6,905.87

If paying by mail, please allow 5 days for delivery.

The Add-a-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, simply Add-A-Dollar to your payment.

Please do not write or stamp below this line.

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